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## ACAATO DOCUMENT

**2002 Key Performance Indicators**

**Full Survey Results**

**English**

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# Key Performance Indicators

Released April 9, 2003

| Key Performance Indicators (KPI)<br>Colleges of Applied Arts and Technology |                     |
|---|---------------------|
| GRADUATE EMPLOYMENT RATE  |                     |
| Survey of 2001-02 College Graduates Six Months After Graduation             |                     |
| College   | Percentage Employed |
| Algonquin   | 88.5                |
| Boréal  | 87.7                |
| Boréal (Central-Southwest)*   | N/A                 |
| Cambrian  | 83.6                |
| Canadore  | 86.8                |
| Centennial  | 79.6                |
| La Cité   | 90.4                |
| Conestoga   | 93.6                |
| Confederation   | 87.4                |
| Durham  | 90.2                |
| Fanshawe  | 91.3                |
| George Brown  | 86.4                |
| Georgian  | 90.4                |
| Humber  | 86.0                |
| Lambton   | 89.8                |
| Loyalist  | 89.6                |
| Mohawk  | 91.7                |
| Niagara   | 87.2                |
| Northern  | 81.5                |
| St. Clair   | 91.2                |
| St. Lawrence  | 90.8                |
| Sault   | 85.9                |
| Seneca  | 81.6                |
| Sheridan  | 87.6                |
| Sir Sandford Fleming  | 84.5                |
| <b>Province</b>   | <b>87.4</b>         |

| Key Performance Indicators (KPI)<br>Colleges of Applied Arts and Technology |  |  |  |
|---|--|--|--|
| GRADUATE SATISFACTION RATE  |  |  |  |
| Survey of 2001-02 College Graduates Six Months After Graduation             |  |  |  |
| College   | KPI Percentage Very Satisfied/ Satisfied | Percentage Neither Satisfied/ Nor Dissatisfied | Percentage Very Dissatisfied/ Dissatisfied |
| Algonquin   | 75.4                                     | 13.0   | 11.6                                       |
| Boréal  | 85.0                                     | 9.2  | 5.8  |
| Boréal (Central-SW)*  | N/A                                      | N/A  | N/A  |
| Cambrian  | 82.3                                     | 9.6  | 8.2  |
| Canadore  | 82.3                                     | 8.2  | 9.5  |
| Centennial  | 76.6                                     | 12.5   | 10.9                                       |
| La Cité   | 80.3                                     | 11.1   | 8.6  |
| Conestoga   | 83.8                                     | 9.6  | 6.6  |
| Confederation   | 83.5                                     | 10.6   | 5.9  |
| Durham  | 78.3                                     | 10.0   | 11.7                                       |
| Fanshawe  | 82.1                                     | 10.8   | 7.1  |
| George Brown  | 78.8                                     | 11.1   | 10.1                                       |
| Georgian  | 82.6                                     | 9.5  | 7.9  |
| Humber  | 80.6                                     | 10.8   | 8.7  |
| Lambton   | 76.3                                     | 11.7   | 12.0                                       |
| Loyalist  | 80.1                                     | 10.4   | 9.5  |
| Mohawk  | 81.2                                     | 10.3   | 8.5  |
| Niagara   | 81.0                                     | 13.0   | 6.1  |
| Northern  | 80.9                                     | 10.0   | 9.1  |
| St. Clair   | 82.8                                     | 10.3   | 7.0  |
| St. Lawrence  | 84.2                                     | 7.7  | 8.1  |
| Sault   | 82.3                                     | 11.4   | 6.3  |
| Seneca  | 75.0                                     | 12.8   | 12.2                                       |
| Sheridan  | 77.9                                     | 12.5   | 9.5  |
| Sir Sandford Fleming  | 83.0                                     | 9.4  | 7.6  |
| <b>Province</b>   | <b>79.8</b>                              | <b>11.0</b>                                    | <b>9.1</b>                                 |

N/A = Not applicable - no graduates yet.

\* Operations in Central-Southwestern (SW) Region commenced in Fall 2002. As per the agreement between MTCU and Collège Boréal, public reporting of KPI for the Collège's operations in the Central-Southwestern Ontario region during the fiscal years 2002-03, 2003-04 and 2004-05 is distinct from that of the college's operations in its Northern region.

PLEASE NOTE: College-to-college comparisons (ranking) could produce misleading results, because of college size, local employment conditions, program mix and graduate demographics. The data from each college should be considered on its own.



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| Key Performance Indicators (KPI)<br>Colleges of Applied Arts and Technology |   |  |  |
|---|---|--|--|
| EMPLOYER SATISFACTION RATE  |   |  |  |
| Survey of Employers who have hired 2001-02 College Graduates                |   |  |  |
| College   | KPI<br>Percentage<br>Very Satisfied/<br>Satisfied | Percentage<br>Neither Satisfied/<br>Nor Dissatisfied | Percentage<br>Very Dissatisfied/<br>Dissatisfied |
| Algonquin   | 92.9  | 4.5  | 2.6  |
| Boréal  | 94.7  | 2.6  | 2.6  |
| Boréal (Central-SW)*  | N/A   | N/A  | N/A  |
| Cambrian  | 93.3  | 6.7  | 0.0  |
| Canadore  | 91.6  | 8.4  | 0.0  |
| Centennial  | 88.4  | 9.0  | 2.6  |
| La Cité   | 89.2  | 5.4  | 5.4  |
| Conestoga   | 91.6  | 6.5  | 1.9  |
| Confederation   | 92.6  | 6.1  | 1.2  |
| Durham  | 93.4  | 4.2  | 2.3  |
| Fanshawe  | 91.4  | 7.1  | 1.5  |
| George Brown  | 89.5  | 7.1  | 3.4  |
| Georgian  | 93.0  | 5.1  | 1.9  |
| Humber  | 92.8  | 6.4  | 0.9  |
| Lambton   | 92.7  | 4.4  | 2.9  |
| Loyalist  | 93.1  | 5.7  | 1.3  |
| Mohawk  | 91.8  | 6.0  | 2.1  |
| Niagara   | 90.2  | 7.8  | 2.0  |
| Northern  | 94.9  | 2.0  | 3.1  |
| St. Clair   | 91.7  | 6.6  | 1.7  |
| St. Lawrence  | 93.8  | 4.5  | 1.7  |
| Sault   | 92.8  | 2.4  | 4.8  |
| Seneca  | 92.5  | 5.1  | 2.4  |
| Sheridan  | 90.9  | 7.4  | 1.7  |
| Sir Sandford Fleming  | 92.3  | 5.6  | 2.0  |
| <b>Province</b>   | <b>92.0</b>                                       | <b>6.0</b>   | <b>2.0</b>                                       |

| Key Performance Indicators (KPI)<br>Colleges of Applied Arts and Technology   |   |  |  |
|---|---|--|--|
| STUDENT SATISFACTION RATE*  |   |  |  |
| Student Satisfaction Survey, November 2002 and February 2003  |   |  |  |
| *This table represents the average of the four "capstone" questions (14, 26, 44, 45), the results for which are included in the following tables. |   |  |  |
| College   | KPI<br>Percentage<br>Very Satisfied/<br>Satisfied | Percentage<br>Neither Satisfied/<br>Nor Dissatisfied | Percentage<br>Very Dissatisfied/<br>Dissatisfied |
| Algonquin   | 84.9  | 9.6  | 5.6  |
| Boréal  | 75.7  | 18.2   | 6.0  |
| Boréal (Central-SW)*  | 64.3  | 21.4   | 14.3   |
| Cambrian  | 73.6  | 18.7   | 7.7  |
| Canadore  | 76.2  | 17.2   | 6.6  |
| Centennial  | 76.1  | 15.6   | 8.3  |
| La Cité   | 77.0  | 16.9   | 6.1  |
| Conestoga   | 83.5  | 13.2   | 3.3  |
| Confederation   | 78.3  | 16.7   | 5.0  |
| Durham  | 79.4  | 16.1   | 4.6  |
| Fanshawe  | 74.0  | 19.9   | 6.1  |
| George Brown  | 70.1  | 18.0   | 11.9   |
| Georgian  | 72.9  | 21.3   | 5.8  |
| Humber  | 76.7  | 17.5   | 5.8  |
| Lambton   | 73.8  | 19.6   | 6.6  |
| Loyalist  | 73.3  | 20.2   | 6.5  |
| Mohawk  | 68.0  | 23.3   | 8.7  |
| Niagara   | 78.5  | 15.2   | 6.3  |
| Northern  | 69.7  | 21.2   | 9.0  |
| St. Clair   | 66.4  | 24.0   | 9.6  |
| St. Lawrence  | 71.2  | 21.2   | 7.6  |
| Sault   | 82.1  | 10.7   | 7.2  |
| Seneca  | 74.1  | 18.4   | 7.5  |
| Sheridan  | 71.0  | 21.8   | 7.3  |
| Sir Sandford Fleming  | 77.9  | 16.7   | 5.4  |
| <b>Province</b>   | <b>75.1</b>                                       | <b>17.9</b>  | <b>7.0</b>                                       |

N/A = Not applicable - no graduates yet.

\* Operations in Central-Southwestern (SW) Region commenced in Fall 2002. As per the agreement between MTCU and Collège Boréal, public reporting of KPI for the Collège's operations in the Central-Southwestern Ontario region during the fiscal years 2002-03, 2003-04 and 2004-05 is distinct from that of the college's operations in its Northern region.

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| Key Performance Indicators (KPI)<br>Colleges of Applied Arts and Technology                         |   |  |  |
|---|---|--|--|
| Student Satisfaction Survey, November 2002 & February 2003<br>CAPSTONE QUESTION 14                  |   |  |  |
| Overall, your program is giving you knowledge and skills that will be useful in your future career. |   |  |  |
| College   | KPI<br>Percentage<br>Very Satisfied/<br>Satisfied | Percentage<br>Neither Satisfied/<br>Nor Dissatisfied | Percentage<br>Very Dissatisfied/<br>Dissatisfied |
| Algonquin   | 91.6  | 4.9  | 3.5  |
| Boréal  | 84.8  | 10.5   | 4.7  |
| Boréal (Central-SW)*  | 71.4  | 0.0  | 28.6   |
| Cambrian  | 85.3  | 9.0  | 5.7  |
| Canadore  | 89.1  | 8.1  | 2.8  |
| Centennial  | 86.3  | 9.2  | 4.5  |
| La Cité   | 88.2  | 8.1  | 3.7  |
| Conestoga   | 88.7  | 8.4  | 2.9  |
| Confederation   | 87.7  | 8.9  | 3.4  |
| Durham  | 87.1  | 9.4  | 3.4  |
| Fanshawe  | 84.8  | 10.7   | 4.5  |
| George Brown  | 85.5  | 9.3  | 5.3  |
| Georgian  | 82.9  | 12.8   | 4.3  |
| Humber  | 87.1  | 9.1  | 3.8  |
| Lambton   | 83.9  | 10.8   | 5.3  |
| Loyalist  | 84.0  | 12.0   | 4.0  |
| Mohawk  | 81.8  | 12.7   | 5.5  |
| Niagara   | 88.5  | 8.1  | 3.5  |
| Northern  | 83.7  | 10.8   | 5.4  |
| St. Clair   | 80.8  | 12.1   | 7.1  |
| St. Lawrence  | 84.5  | 11.4   | 4.2  |
| Sault   | 89.7  | 5.4  | 5.0  |
| Seneca  | 84.2  | 11.5   | 4.3  |
| Sheridan  | 83.4  | 12.1   | 4.5  |
| Sir Sandford Fleming  | 86.5  | 10.1   | 3.4  |
| <b>Province</b>   | <b>85.8</b>                                       | <b>9.8</b>   | <b>4.3</b>                                       |

| Key Performance Indicators (KPI)<br>Colleges of Applied Arts and Technology        |   |  |  |
|--|---|--|--|
| Student Satisfaction Survey, November 2002 & February 2003<br>CAPSTONE QUESTION 26 |   |  |  |
| The overall quality of the learning experiences in this program.                   |   |  |  |
| College  | KPI<br>Percentage<br>Very Satisfied/<br>Satisfied | Percentage<br>Neither Satisfied/<br>Nor Dissatisfied | Percentage<br>Very Dissatisfied/<br>Dissatisfied |
| Algonquin  | 85.9  | 9.0  | 5.1  |
| Boréal   | 75.9  | 19.1   | 5.0  |
| Boréal (Central-SW)*   | 71.4  | 28.6   | 0.0  |
| Cambrian   | 76.9  | 16.0   | 7.1  |
| Canadore   | 82.1  | 12.6   | 5.4  |
| Centennial   | 80.5  | 13.5   | 6.0  |
| La Cité  | 79.7  | 15.7   | 4.6  |
| Conestoga  | 83.4  | 13.1   | 3.6  |
| Confederation  | 82.6  | 12.3   | 5.1  |
| Durham   | 82.7  | 13.5   | 3.8  |
| Fanshawe   | 76.4  | 17.7   | 5.9  |
| George Brown   | 77.4  | 14.3   | 8.3  |
| Georgian   | 78.2  | 17.7   | 4.1  |
| Humber   | 81.2  | 13.9   | 4.9  |
| Lambton  | 77.9  | 16.4   | 5.7  |
| Loyalist   | 78.7  | 16.3   | 4.9  |
| Mohawk   | 71.2  | 21.1   | 7.7  |
| Niagara  | 82.7  | 12.3   | 5.0  |
| Northern   | 77.9  | 15.4   | 6.7  |
| St. Clair  | 69.3  | 20.4   | 10.3   |
| St. Lawrence   | 78.7  | 16.2   | 5.1  |
| Sault  | 84.9  | 7.7  | 7.4  |
| Seneca   | 78.5  | 16.0   | 5.5  |
| Sheridan   | 75.3  | 18.5   | 6.2  |
| Sir Sandford Fleming   | 81.6  | 13.6   | 4.9  |
| <b>Province</b>  | <b>79.0</b>                                       | <b>15.2</b>  | <b>5.8</b>                                       |

N/A = Not applicable - no graduates yet.

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|--|---|--|--|
| Student Satisfaction Survey, November 2002 & February 2003<br>CAPSTONE QUESTION 44 |   |  |  |
| The overall quality of the facilities/resources in the college                     |   |  |  |
| College  | KPI<br>Percentage<br>Very Satisfied/<br>Satisfied | Percentage<br>Neither Satisfied/<br>Nor Dissatisfied | Percentage<br>Very Dissatisfied/<br>Dissatisfied |
| Algonquin  | 80.9  | 11.6   | 7.5  |
| Boréal   | 70.7  | 22.2   | 7.1  |
| Boréal (Central-SW)*   | 57.1  | 28.6   | 14.3   |
| Cambrian   | 66.6  | 24.3   | 9.1  |
| Canadore   | 63.8  | 24.6   | 11.6   |
| Centennial   | 69.4  | 19.3   | 11.3   |
| La Cité  | 70.9  | 21.6   | 7.4  |
| Conestoga  | 82.3  | 14.1   | 3.6  |
| Confederation  | 71.6  | 22.6   | 5.8  |
| Durham   | 75.0  | 19.3   | 5.8  |
| Fanshawe   | 67.9  | 25.0   | 7.1  |
| George Brown   | 58.2  | 24.0   | 17.9   |
| Georgian   | 64.1  | 27.8   | 8.1  |
| Humber   | 70.1  | 22.4   | 7.5  |
| Lambton  | 67.0  | 25.2   | 7.8  |
| Loyalist   | 63.3  | 26.0   | 10.7   |
| Mohawk   | 60.0  | 28.8   | 11.1   |
| Niagara  | 71.1  | 19.8   | 9.1  |
| Northern   | 57.2  | 30.5   | 12.3   |
| St. Clair  | 58.9  | 30.6   | 10.5   |
| St. Lawrence   | 61.1  | 28.3   | 10.6   |
| Sault  | 77.6  | 14.0   | 8.5  |
| Seneca   | 67.5  | 22.4   | 10.1   |
| Sheridan   | 63.2  | 26.9   | 9.9  |
| Sir Sandford Fleming   | 72.1  | 20.6   | 7.2  |
| <b>Province</b>  | <b>68.1</b>                                       | <b>22.5</b>  | <b>9.3</b>                                       |

| Key Performance Indicators (KPI)<br>Colleges of Applied Arts and Technology        |   |  |  |
|--|---|--|--|
| Student Satisfaction Survey, November 2002 & February 2003<br>CAPSTONE QUESTION 45 |   |  |  |
| The overall quality of the services in the college                                 |   |  |  |
| College  | KPI<br>Percentage<br>Very Satisfied/<br>Satisfied | Percentage<br>Neither Satisfied/<br>Nor Dissatisfied | Percentage<br>Very Dissatisfied/<br>Dissatisfied |
| Algonquin  | 81.2  | 12.6   | 6.2  |
| Boréal   | 71.4  | 21.2   | 7.5  |
| Boréal (Central-SW)*   | 57.1  | 28.6   | 14.3   |
| Cambrian   | 65.4  | 25.6   | 9.0  |
| Canadore   | 69.9  | 23.4   | 6.8  |
| Centennial   | 68.1  | 20.3   | 11.6   |
| La Cité  | 69.0  | 22.3   | 8.7  |
| Conestoga  | 79.5  | 17.3   | 3.2  |
| Confederation  | 71.4  | 22.9   | 5.8  |
| Durham   | 72.7  | 22.1   | 5.2  |
| Fanshawe   | 66.9  | 26.2   | 7.0  |
| George Brown   | 59.3  | 24.6   | 16.1   |
| Georgian   | 66.4  | 26.9   | 6.7  |
| Humber   | 68.6  | 24.6   | 6.8  |
| Lambton  | 66.4  | 26.1   | 7.5  |
| Loyalist   | 67.1  | 26.6   | 6.3  |
| Mohawk   | 58.9  | 30.6   | 10.5   |
| Niagara  | 71.7  | 20.6   | 7.7  |
| Northern   | 60.0  | 28.3   | 11.7   |
| St. Clair  | 56.6  | 32.9   | 10.6   |
| St. Lawrence   | 60.7  | 28.9   | 10.4   |
| Sault  | 76.3  | 15.6   | 8.1  |
| Seneca   | 66.2  | 23.7   | 10.1   |
| Sheridan   | 62.0  | 29.5   | 8.4  |
| Sir Sandford Fleming   | 71.3  | 22.6   | 6.1  |
| <b>Province</b>  | <b>67.5</b>                                       | <b>23.9</b>  | <b>8.6</b>                                       |

N/A = Not applicable - no graduates yet.

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